

Service	Indicator	Value
InnoGames	Name of the service provider	InnoGames GmbH
InnoGames	Date of the publication of the report	2025-02-16
InnoGames	Date of the publication of the latest previous report	NA
InnoGames	Starting date of reporting period	2023-02-17
InnoGames	Ending date of reporting period	2024-12-31

Service	Reporting period	Category of illegal content	Description of the sub-category "Other"	Scope	Number of orders to act against illegal content received	Number of specific items of information included in the total number of orders to act against illegal content	Median time to inform the authority of the receipt of the order to act against illegal content	Median time to give effect to the order to act against illegal content	Number of orders to provide information	Median time to inform the authority of the receipt of the order to provide information	Median time to give effect to the order to provide information	Contextual information
All games	2024-02-17/2024-12-31	TOTAL for all categories of illegal content		0	0	NA	NA	NA	NA	NA	NA	NA

Service	Reporting period	Category of illegal content	Description of the sub-category "Other"	Number of notices received	Number of notices received from Trusted flaggers	Number of specific items of information included in the total number of notices	Number of specific items of information included in the total number of notices by Trusted Flaggers (Trusted Flagger notices)	Median time to take action	Median time to take action (Trusted Flagger notices)	Number of actions taken on the basis of the law	Number of actions taken on the basis of the law (Trusted Flagger notices)	Number of actions taken on the basis of the terms and conditions of the service	Number of actions taken on the basis of the terms and conditions of the service (Trusted Flagger notices)	Contextual information
All games	2024-02-17/2024-12-31	TOTAL												
		STATEMENT CATEGORY ANIMAL WELFARE												
All games	2024-02-17/2024-12-31	KEYWORD ANIMAL HARM		23	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD UNLAWFUL SALE ANIMALS		0	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD OTHER	Text to detail the "Other" keyword.	2	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
		STATEMENT CATEGORY CONSUMER INFORMATION												
All games	2024-02-17/2024-12-31	KEYWORD HIDDEN ADVERTISEMENT		114	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD INSUFFICIENT INFORMATION ON TRADERS		0	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD MISLEADING INFO GOODS SERVICES		0	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD MISLEADING INFO CONSUMER RIGHTS		7	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD NONCOMPLIANCE PRICING		0	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD OTHER	Other consumer rights violations	1	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
		STATEMENT CATEGORY CYBER VIOLENCE												
All games	2024-02-17/2024-12-31	KEYWORD CYBER BULLYING INTIMIDATION		569	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD CYBER HARASSMENT		21553	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD CYBER INCITEMENT		0	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD CYBER STALKING		54	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD NON CONSENSUAL IMAGE SHARING		0	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD NON CONSENSUAL MATERIAL DEEPFAKE		0	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD OTHER	Text to detail the "Other" keyword.	0	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
		STATEMENT CATEGORY CYBER VIOLENCE AGAINST WOMEN												
All games	2024-02-17/2024-12-31	KEYWORD BULLYING AGAINST GIRLS		0	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD CYBER HARASSMENT AGAINST WOMEN		814	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD CYBER STALKING AGAINST WOMEN		1	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD FEMALE GENDERED DISINFORMATION		0	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD INCITEMENT AGAINST WOMEN		0	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD NON CONSENSUAL IMAGE SHARING AGAINST WOMEN		0	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD NON CONSENSUAL MATERIAL DEEPFAKE AGAINST WOMEN		0	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD OTHER	Text to detail the "Other" keyword.	0	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
		STATEMENT CATEGORY DATA PROTECTION AND PRIVACY VIOLATIONS												
All games	2024-02-17/2024-12-31	KEYWORD BIOMETRIC DATA BREACH		0	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD DATA FALSIFICATION		1	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD MISSING PROCESSING GROUND		0	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD RIGHT TO BE FORGOTTEN		0	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD OTHER	Unauthorized data sharing	218	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
		STATEMENT CATEGORY ILLEGAL OR HARMFUL SPEECH												
All games	2024-02-17/2024-12-31	KEYWORD DEFAMATION		640	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD DISCRIMINATION		722	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD HATE SPEECH		3726	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD OTHER	Other harmful speech	46	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
		STATEMENT CATEGORY INTELLECTUAL PROPERTY INFRINGEMENTS												
All games	2024-02-17/2024-12-31	KEYWORD COPYRIGHT INFRINGEMENT		22	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD DESIGN INFRINGEMENT		0	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD GEOGRAPHIC INDICATIONS INFRINGEMENT		0	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD PATENT INFRINGEMENT		0	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD TRADE SECRET INFRINGEMENT		0	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD TRADEMARK INFRINGEMENT		13	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD OTHER	Other IP infringement	1	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
		STATEMENT CATEGORY NEGATIVE EFFECTS ON CIVIC DISCOURSE OR ELECTIONS												
All games	2024-02-17/2024-12-31	KEYWORD MISINFORMATION DISINFORMATION		43	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD VIOLATION EU LAW		12	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD VIOLATION NATIONAL LAW		11	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD OTHER	Text to detail the "Other" keyword.	0	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
		STATEMENT CATEGORY PROTECTION OF MINORS												
All games	2024-02-17/2024-12-31	KEYWORD AGE SPECIFIC RESTRICTIONS MINORS		11	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD CHILD SEXUAL ABUSE MATERIAL		46	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD CHILD SEXUAL ABUSE MATERIAL DEEPFAKE		0	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD GROOMING SEXUAL ENTICEMENT MINORS		0	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD UNSAFE CHALLENGES		0	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD OTHER	Adult material	830	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
		STATEMENT CATEGORY RISK FOR PUBLIC SECURITY												
All games	2024-02-17/2024-12-31	KEYWORD ILLEGAL ORGANIZATIONS		73	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD RISK ENVIRONMENTAL DAMAGE		0	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD RISK PUBLIC HEALTH		21	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD TERRORIST CONTENT		0	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD OTHER	Text to detail the "Other" keyword.	0	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
		STATEMENT CATEGORY SCAMS AND FRAUD												
All games	2024-02-17/2024-12-31	KEYWORD IMPERSONATION ACCOUNT HIJACKING		98	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD INAUTHENTIC ACCOUNTS		736	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD INAUTHENTIC LISTINGS		0	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD INAUTHENTIC USER REVIEWS		0	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD PHISHING		67	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD PYRAMID SCHEMES		0	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD OTHER	Other financial fraud and scams	281	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
		STATEMENT CATEGORY SELF HARM												
All games	2024-02-17/2024-12-31	KEYWORD CONTENT PROMOTING EATING DISORDERS		0	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD SELF MUTILATION		7	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD SUICIDE		133	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD OTHER	Other self-harm	2	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
		STATEMENT CATEGORY UNSAFE AND PROHIBITED PRODUCTS												
All games	2024-02-17/2024-12-31	KEYWORD PROHIBITED PRODUCTS		104	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD UNSAFE PRODUCTS		1	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD OTHER	Restriced products	19	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
		STATEMENT CATEGORY VIOLENCE												
All games	2024-02-17/2024-12-31	KEYWORD COORDINATED HARM		53	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD INCITEMENT VIOLENCE HATRED		383	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD HUMAN EXPLOITATION		0	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA

All games	2024-02-17/2024-12-31	KEYWORD HUMAN TRAFFICKING		11	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD TRAFFICKING WOMEN GIRLS		0	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	KEYWORD OTHER	Other violent content	55	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
		STATEMENT CATEGORY NOT SPECIFIED NOTICE						58h 41min						
All games	2024-02-17/2024-12-31	OTHER POLICY VIOLATIONS		2307	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	OTHER TYPE OF ILLEGAL/UNDESIDRED CONTENT		428	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA
All games	2024-02-17/2024-12-31	TYPE OF ALLEGED ILLEGAL CONTENT IMPOSSIBLE TO DETERMINE		3583	0	NA	0	58h 41min	NA	NA	NA	NA	NA	NA

DSA Transparency Report 2024 - InnoGames GmbH

Service	Reporting period	Section	Indicator	Scope	Value	Contextual Information
All games	2024-02-17/2024-12-31	Use of automated means for content moderation	Number of measures solely taken by automated means	Total number	0	
All games	2024-02-17/2024-12-31	Use of automated means for content moderation	Number of measures not taken by automated means	Total number	0	
All games	2024-02-17/2024-12-31	Use of automated means for content moderation	Accuracy of the automated means - Accuracy	Total number	0	
All games	2024-02-17/2024-12-31	Use of automated means for content moderation	Accuracy of the automated means - Precision	Total number	0	
All games	2024-02-17/2024-12-31	Use of automated means for content moderation	Accuracy of the automated means - Recall	Total number	0	
All games	2024-02-17/2024-12-31	Use of automated means for content moderation	Number of measures solely taken by automated means	Own-initiative	0	
All games	2024-02-17/2024-12-31	Use of automated means for content moderation	Number of measures not taken by automated means	Own-initiative	0	
All games	2024-02-17/2024-12-31	Use of automated means for content moderation	Accuracy of the automated means - Accuracy	Own-initiative	0	
All games	2024-02-17/2024-12-31	Use of automated means for content moderation	Accuracy of the automated means - Precision	Own-initiative	0	
All games	2024-02-17/2024-12-31	Use of automated means for content moderation	Accuracy of the automated means - Recall	Own-initiative	0	
All games	2024-02-17/2024-12-31	Use of automated means for content moderation	Number of notices solely processed by automated means	NAM Total	0	
All games	2024-02-17/2024-12-31	Use of automated means for content moderation	Number of notices not processed by automated means	NAM Total	0	
All games	2024-02-17/2024-12-31	Use of automated means for content moderation	Accuracy of the automated means - Accuracy	NAM Total	0	
All games	2024-02-17/2024-12-31	Use of automated means for content moderation	Accuracy of the automated means - Precision	NAM Total	0	
All games	2024-02-17/2024-12-31	Use of automated means for content moderation	Accuracy of the automated means - Recall	NAM Total	0	

Service	Reporting period	Indicator	Value
All games	2024-02-17/2024-12-31	Summary of the content moderation engaged in at the providers' own initiative	All of our games use an automated filter to control user-generated content instantly.
All games	2024-02-17/2024-12-31	Meaningful and comprehensible information regarding content moderation engaged in at the providers' own initiative	Games with chat features include a filter that checks users' messages against a list of prohibited words, preventing inappropriate texts from appearing in the chat.
All games	2024-02-17/2024-12-31	Qualitative description of the automated means	The filters are custom-developed for both mobile and web versions of our games. They monitor user chats, usernames, alliance names, and other relevant use cases.
All games	2024-02-17/2024-12-31	Qualitative description of indicators of accuracy and possible rate of error of automated means	The filters use a list of banned words for comparing users' inputs. The list includes various spellings, symbols, and translations to handle different languages and expressions.
All games	2024-02-17/2024-12-31	Specification of the precise purposes to apply automated means	Chat filters are employed to monitor real-time text in usernames, user messages, alliance names, and other relevant use cases across platforms.
All games	2024-02-17/2024-12-31	Safeguards applied to the use of automated means	Users can report issues with automated blocking of their messages or names. These reports are reviewed manually. We also continually update the banned words list to capture new variations of illegal content.