

# DSA Transparency Report 2025 - InnoGames GmbH

## General information

| Service   | Indicator                                             | Value          |
|-----------|-------------------------------------------------------|----------------|
| InnoGames | Name of the service provider                          | InnoGames GmbH |
| InnoGames | Date of the publication of the report                 | 2026-02-28     |
| InnoGames | Date of the publication of the latest previous report | 2025-02-16     |
| InnoGames | Starting date of reporting period                     | 2025-01-01     |
| InnoGames | Ending date of reporting period                       | 2025-12-31     |

# DSA Transparency Report 2025 - InnoGames GmbH

## Orders from Member States' authorities

| Service   | Reporting period      | Category of illegal content                 | Description of the sub-category "Other" | Scope | Number of orders to act against illegal content received | Number of specific items of information included in the total number of orders to act against illegal content | Median time to inform the authority of the receipt of the order to act against illegal content | Median time to give effect to the order to act against illegal content | Number of orders to provide information | Median time to inform the authority of the receipt of the order to provide information | Median time to give effect to the order to provide information | Contextual information |
|-----------|-----------------------|---------------------------------------------|-----------------------------------------|-------|----------------------------------------------------------|---------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------|------------------------------------------------------------------------|-----------------------------------------|----------------------------------------------------------------------------------------|----------------------------------------------------------------|------------------------|
| All games | 2025-01-01/2025-12-31 | TOTAL for all categories of illegal content |                                         |       | 0                                                        | 0                                                                                                             | NA                                                                                             | NA                                                                     | 0                                       | NA                                                                                     | NA                                                             |                        |

# DSA Transparency Report 2025 - InnoGames GmbH

## Notices submitted in accordance with Article 16 DSA

Service: All games | Reporting period: 2025-01-01 to 2025-12-31

| Category of illegal content                     | Description of the sub-category "Other" | Number of notices received | Number of notices received from Trusted flaggers | Number of specific items of information included in the total number of notices | Number of specific items of information included in the total number of notices by Trusted Flaggers (Trusted Flagger notices) | Median time to take action | Median time to take action (Trusted Flagger notices) | Number of actions taken on the basis of the law | Number of actions taken on the basis of the law (Trusted Flagger notices) | Number of actions taken on the basis of the terms and conditions of the service | Number of actions taken on the basis of the terms and conditions of the service (Trusted Flagger notices) |
|-------------------------------------------------|-----------------------------------------|----------------------------|--------------------------------------------------|---------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------|----------------------------|------------------------------------------------------|-------------------------------------------------|---------------------------------------------------------------------------|---------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------|
| TOTAL                                           |                                         | 93,073                     | 0                                                | NA                                                                              | 0                                                                                                                             | 96h 57min                  | NA                                                   | NA                                              | NA                                                                        | 29,002                                                                          | NA                                                                                                        |
| STATEMENT_CATEGORY_ANIMAL_WELFARE               |                                         |                            |                                                  |                                                                                 |                                                                                                                               |                            |                                                      |                                                 |                                                                           |                                                                                 |                                                                                                           |
| KEYWORD_ANIMAL_HARM                             |                                         | 16                         | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_UNLAWFUL_SALE_ANIMALS                   |                                         | 6                          | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_OTHER                                   | Not captured by any other sub-category  | 2                          | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| STATEMENT_CATEGORY_CONSUMER_INFORMATION         |                                         |                            |                                                  |                                                                                 |                                                                                                                               |                            |                                                      |                                                 |                                                                           |                                                                                 |                                                                                                           |
| KEYWORD_HIDDEN_ADVERTISEMENT                    |                                         | 192                        | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_INSUFFICIENT_INFORMATION_ON_TRADERS     |                                         | 0                          | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_MISLEADING_INFO_GOODS_SERVICES          |                                         | 297                        | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_MISLEADING_INFO_CONSUMER_RIGHTS         |                                         | 0                          | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_NONCOMPLIANCE_PRICING                   |                                         | 40                         | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_OTHER                                   | Not captured by any other sub-category  | 20                         | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| STATEMENT_CATEGORY_CYBER_VIOLENCE               |                                         |                            |                                                  |                                                                                 |                                                                                                                               |                            |                                                      |                                                 |                                                                           |                                                                                 |                                                                                                           |
| KEYWORD_CYBER_BULLYING_INTIMIDATION             |                                         | 40,045                     | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_CYBER_HARASSMENT                        |                                         | 6,228                      | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_CYBER_INCITEMENT                        |                                         | 240                        | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_CYBER_STALKING                          |                                         | 286                        | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_NON_CONSENSUAL_IMAGE_SHARING            |                                         | 6                          | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_NON_CONSENSUAL_MATERIAL_DEEPFAKE        |                                         | 0                          | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_OTHER                                   | Not captured by any other sub-category  | 41                         | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| STATEMENT_CATEGORY_CYBER_VIOLENCE_AGAINST_WOMEN |                                         |                            |                                                  |                                                                                 |                                                                                                                               |                            |                                                      |                                                 |                                                                           |                                                                                 |                                                                                                           |
| KEYWORD_BULLYING_AGAINST_GIRLS                  |                                         | 2                          | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_CYBER_HARASSMENT_AGAINST_WOMEN          |                                         | 259                        | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |

| Category of illegal content                               | Description of the sub-category "Other" | Number of notices received | Number of notices received from Trusted flaggers | Number of specific items of information included in the total number of notices | Number of specific items of information included in the total number of notices by Trusted Flaggers (Trusted Flagger notices) | Median time to take action | Median time to take action (Trusted Flagger notices) | Number of actions taken on the basis of the law | Number of actions taken on the basis of the law (Trusted Flagger notices) | Number of actions taken on the basis of the terms and conditions of the service | Number of actions taken on the basis of the terms and conditions of the service (Trusted Flagger notices) |
|-----------------------------------------------------------|-----------------------------------------|----------------------------|--------------------------------------------------|---------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------|----------------------------|------------------------------------------------------|-------------------------------------------------|---------------------------------------------------------------------------|---------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------|
| KEYWORD_CYBER_STALKING_AGAINST_WOMEN                      |                                         | 0                          | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_FEMALE_GENDERED_DISINFORMATION                    |                                         | 0                          | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_INCITEMENT_AGAINST_WOMEN                          |                                         | 43                         | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_NON_CONSENSUAL_IMAGE_SHARING_AGAINST_WOMEN        |                                         | 1                          | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_NON_CONSENSUAL_MATERIAL_DEEPFAKE_AGAINST_WOMEN    |                                         | 0                          | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_OTHER                                             | Not captured by any other sub-category  | 130                        | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| STATEMENT_CATEGORY_DATA_PROTECTION_AND_PRIVACY_VIOLATIONS |                                         |                            |                                                  |                                                                                 |                                                                                                                               |                            |                                                      |                                                 |                                                                           |                                                                                 |                                                                                                           |
| KEYWORD_BIOMETRIC_DATA_BREACH                             |                                         | 0                          | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_DATA_FALSIFICATION                                |                                         | 3                          | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_MISSING_PROCESSING_GROUND                         |                                         | 0                          | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_RIGHT_TO_BE_FORGOTTEN                             |                                         | 2                          | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_OTHER                                             | Not captured by any other sub-category  | 672                        | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| STATEMENT_CATEGORY_ILLEGAL_OR_HARMFUL_SPEECH              |                                         |                            |                                                  |                                                                                 |                                                                                                                               |                            |                                                      |                                                 |                                                                           |                                                                                 |                                                                                                           |
| KEYWORD_DEFAMATION                                        |                                         | 722                        | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_DISCRIMINATION                                    |                                         | 523                        | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_HATE_SPEECH                                       |                                         | 3,369                      | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_OTHER                                             | Not captured by any other sub-category  | 720                        | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| STATEMENT_CATEGORY_INTELLECTUAL_PROPERTYINFRINGEMENTS     |                                         |                            |                                                  |                                                                                 |                                                                                                                               |                            |                                                      |                                                 |                                                                           |                                                                                 |                                                                                                           |
| KEYWORD_COPYRIGHTINFRINGEMENT                             |                                         | 29                         | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_DESIGNINFRINGEMENT                                |                                         | 0                          | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_GEOGRAPHIC_INDICATIONSINFRINGEMENT                |                                         | 0                          | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_PATENTINFRINGEMENT                                |                                         | 0                          | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_TRADE_SECRETINFRINGEMENT                          |                                         | 0                          | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_TRADEMARKINFRINGEMENT                             |                                         | 114                        | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |

| Category of illegal content                                         | Description of the sub-category "Other" | Number of notices received | Number of notices received from Trusted flaggers | Number of specific items of information included in the total number of notices | Number of specific items of information included in the total number of notices by Trusted Flaggers (Trusted Flagger notices) | Median time to take action | Median time to take action (Trusted Flagger notices) | Number of actions taken on the basis of the law | Number of actions taken on the basis of the law (Trusted Flagger notices) | Number of actions taken on the basis of the terms and conditions of the service | Number of actions taken on the basis of the terms and conditions of the service (Trusted Flagger notices) |
|---------------------------------------------------------------------|-----------------------------------------|----------------------------|--------------------------------------------------|---------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------|----------------------------|------------------------------------------------------|-------------------------------------------------|---------------------------------------------------------------------------|---------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------|
| KEYWORD_OTHER                                                       | Not captured by any other sub-category  | 5                          | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| STATEMENT_CATEGORY_NEGATIVE_EFFECTS_ON_CIVIC_DISCOURSE_OR_ELECTIONS |                                         |                            |                                                  |                                                                                 |                                                                                                                               |                            |                                                      |                                                 |                                                                           |                                                                                 |                                                                                                           |
| KEYWORD_MISINFORMATION_DISINFORMATION                               |                                         | 897                        | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_VIOLATION_EU_LAW                                            |                                         | 6                          | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_VIOLATION_NATIONAL_LAW                                      |                                         | 8                          | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_OTHER                                                       | Not captured by any other sub-category  | 107                        | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| STATEMENT_CATEGORY_PROTECTION_OF_MINORS                             |                                         |                            |                                                  |                                                                                 |                                                                                                                               |                            |                                                      |                                                 |                                                                           |                                                                                 |                                                                                                           |
| KEYWORD_AGE_SPECIFIC_RESTRICTIONS_MINORS                            |                                         | 20                         | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_CHILD_SEXUAL_ABUSE_MATERIAL                                 |                                         | 12                         | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_CHILD_SEXUAL_ABUSE_MATERIAL_DEEPFAKE                        |                                         | 0                          | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_GROOMING_SEXUAL_ENTICEMENT_MINORS                           |                                         | 86                         | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_UNSAFE_CHALLENGES                                           |                                         | 0                          | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_OTHER                                                       | Not captured by any other sub-category  | 58                         | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| STATEMENT_CATEGORY_RISK_FOR_PUBLIC_SECURITY                         |                                         |                            |                                                  |                                                                                 |                                                                                                                               |                            |                                                      |                                                 |                                                                           |                                                                                 |                                                                                                           |
| KEYWORD_ILLEGAL_ORGANIZATIONS                                       |                                         | 81                         | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_RISK_ENVIRONMENTAL_DAMAGE                                   |                                         | 0                          | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_RISK_PUBLIC_HEALTH                                          |                                         | 130                        | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_TERRORIST_CONTENT                                           |                                         | 275                        | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_OTHER                                                       | Not captured by any other sub-category  | 81                         | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| STATEMENT_CATEGORY_SCAMS_AND_FRAUD                                  |                                         |                            |                                                  |                                                                                 |                                                                                                                               |                            |                                                      |                                                 |                                                                           |                                                                                 |                                                                                                           |
| KEYWORD_IMPERSONATION_ACCOUNT_HIJACKING                             |                                         | 1,829                      | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_INAUTHENTIC_ACCOUNTS                                        |                                         | 4,660                      | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_INAUTHENTIC_LISTINGS                                        |                                         | 4                          | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_INAUTHENTIC_USER_REVIEWS                                    |                                         | 0                          | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_PHISHING                                                    |                                         | 791                        | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_PYRAMID_SCHEMES                                             |                                         | 1                          | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |

| Category of illegal content                       | Description of the sub-category "Other" | Number of notices received | Number of notices received from Trusted flaggers | Number of specific items of information included in the total number of notices | Number of specific items of information included in the total number of notices by Trusted Flaggers (Trusted Flagger notices) | Median time to take action | Median time to take action (Trusted Flagger notices) | Number of actions taken on the basis of the law | Number of actions taken on the basis of the law (Trusted Flagger notices) | Number of actions taken on the basis of the terms and conditions of the service | Number of actions taken on the basis of the terms and conditions of the service (Trusted Flagger notices) |
|---------------------------------------------------|-----------------------------------------|----------------------------|--------------------------------------------------|---------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------|----------------------------|------------------------------------------------------|-------------------------------------------------|---------------------------------------------------------------------------|---------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------|
| KEYWORD_OTHER                                     | Not captured by any other sub-category  | 4,138                      | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| STATEMENT_CATEGORY_SELF_HARM                      |                                         |                            |                                                  |                                                                                 |                                                                                                                               |                            |                                                      |                                                 |                                                                           |                                                                                 |                                                                                                           |
| KEYWORD_CONTENT_PROMOTING_EATING_DISORDERS        |                                         | 1                          | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_SELF_MUTILATION                           |                                         | 11                         | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_SUICIDE                                   |                                         | 157                        | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_OTHER                                     | Not captured by any other sub-category  | 11                         | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| STATEMENT_CATEGORY_UNSAFE_AND_PROHIBITED_PRODUCTS |                                         |                            |                                                  |                                                                                 |                                                                                                                               |                            |                                                      |                                                 |                                                                           |                                                                                 |                                                                                                           |
| KEYWORD_PROHIBITED_PRODUCTS                       |                                         | 171                        | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_UNSAFE_PRODUCTS                           |                                         | 0                          | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_OTHER                                     | Not captured by any other sub-category  | 9                          | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| STATEMENT_CATEGORY_VIOLENCE                       |                                         |                            |                                                  |                                                                                 |                                                                                                                               |                            |                                                      |                                                 |                                                                           |                                                                                 |                                                                                                           |
| KEYWORD_COORDINATED_HARM                          |                                         | 256                        | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_INCITEMENT_VIOLENCE_HATRED                |                                         | 604                        | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_HUMAN_EXPLOITATION                        |                                         | 14                         | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_HUMAN_TRAFFICKING                         |                                         | 1                          | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_TRAFFICKING_WOMEN_GIRLS                   |                                         | 0                          | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_OTHER                                     | Not captured by any other sub-category  | 76                         | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| STATEMENT_CATEGORY_OTHER_VIOLATION_TC             |                                         |                            |                                                  |                                                                                 |                                                                                                                               |                            |                                                      |                                                 |                                                                           |                                                                                 |                                                                                                           |
| KEYWORD_ADULT_SEXUAL_MATERIAL                     |                                         | 1,498                      | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_AGE_SPECIFIC_RESTRICTIONS                 |                                         | 47                         | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_GEOGRAPHICAL_REQUIREMENTS                 |                                         | 3                          | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_GOODS_SERVICES_NOT_PERMITTED              |                                         | 1,813                      | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_LANGUAGE_REQUIREMENTS                     |                                         | 669                        | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_NUDITY                                    |                                         | 427                        | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| KEYWORD_OTHER                                     | Not captured by any other sub-category  | 11,314                     | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |

| Category of illegal content                                   | Description of the sub-category "Other" | Number of notices received | Number of notices received from Trusted flaggers | Number of specific items of information included in the total number of notices | Number of specific items of information included in the total number of notices by Trusted Flaggers (Trusted Flagger notices) | Median time to take action | Median time to take action (Trusted Flagger notices) | Number of actions taken on the basis of the law | Number of actions taken on the basis of the law (Trusted Flagger notices) | Number of actions taken on the basis of the terms and conditions of the service | Number of actions taken on the basis of the terms and conditions of the service (Trusted Flagger notices) |
|---------------------------------------------------------------|-----------------------------------------|----------------------------|--------------------------------------------------|---------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------|----------------------------|------------------------------------------------------|-------------------------------------------------|---------------------------------------------------------------------------|---------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------|
| STATEMENT_CATEGORY_NOT_SPECIFIED_NOTICE                       |                                         |                            |                                                  |                                                                                 |                                                                                                                               |                            |                                                      |                                                 |                                                                           |                                                                                 |                                                                                                           |
| TYPE OF ILLEGAL CONTENT NOT SPECIFIED BY THE PUBLIC AUTHORITY |                                         | 823                        | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |
| TYPE OF ALLEGED ILLEGAL CONTENT NOT SPECIFIED BY THE NOTIFIER |                                         | 7,971                      | 0                                                | NA                                                                              | 0                                                                                                                             | see total                  | NA                                                   | see total                                       | NA                                                                        | see total                                                                       | NA                                                                                                        |

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## Type of enforcement actions taken

| Type of enforcement action | Number of enforcement actions taken | Description                                                                                                                                                                                                                                    |
|----------------------------|-------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Warning                    | 20,396                              | A signal that things aren't going right and our way of reminding players about the rules so they can make changes to stay in the game.                                                                                                         |
| Suspension                 | 4,814                               | A temporary suspension for higher level violations or repeat offenses.                                                                                                                                                                         |
| Ban                        | 3,792                               | A permanent game account ban for severe violations to protect our players and employees and the integrity and fun of our games. Once a game account is banned, a player loses access to any online content being a part of their game account. |
| Total                      | 29,002                              |                                                                                                                                                                                                                                                |

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## Use of automated means for content moderation

| Service   | Reporting period      | Section                                       | Indicator                                             | Scope          | Value | Contextual Information |
|-----------|-----------------------|-----------------------------------------------|-------------------------------------------------------|----------------|-------|------------------------|
| All games | 2025-01-01/2025-12-31 | Use of automated means for content moderation | Number of measures solely taken by automated means    | Total number   | 0     |                        |
| All games | 2025-01-01/2025-12-31 | Use of automated means for content moderation | Number of measures not taken by automated means       | Total number   | 0     |                        |
| All games | 2025-01-01/2025-12-31 | Use of automated means for content moderation | Accuracy of the automated means - Accuracy            | Total number   | 0     |                        |
| All games | 2025-01-01/2025-12-31 | Use of automated means for content moderation | Accuracy of the automated means - Precision           | Total number   | 0     |                        |
| All games | 2025-01-01/2025-12-31 | Use of automated means for content moderation | Accuracy of the automated means - Recall              | Total number   | 0     |                        |
| All games | 2025-01-01/2025-12-31 | Use of automated means for content moderation | Number of measures solely taken by automated means    | Own-initiative | 0     |                        |
| All games | 2025-01-01/2025-12-31 | Use of automated means for content moderation | Number of measures not taken by automated means       | Own-initiative | 0     |                        |
| All games | 2025-01-01/2025-12-31 | Use of automated means for content moderation | Accuracy of the automated means - Accuracy            | Own-initiative | 0     |                        |
| All games | 2025-01-01/2025-12-31 | Use of automated means for content moderation | Accuracy of the automated means - Precision           | Own-initiative | 0     |                        |
| All games | 2025-01-01/2025-12-31 | Use of automated means for content moderation | Accuracy of the automated means - Recall              | Own-initiative | 0     |                        |
| All games | 2025-01-01/2025-12-31 | Use of automated means for content moderation | Number of notices solely processed by automated means | NAM Total      | 0     |                        |
| All games | 2025-01-01/2025-12-31 | Use of automated means for content moderation | Number of notices not processed by automated means    | NAM Total      | 0     |                        |
| All games | 2025-01-01/2025-12-31 | Use of automated means for content moderation | Accuracy of the automated means - Accuracy            | NAM Total      | 0     |                        |
| All games | 2025-01-01/2025-12-31 | Use of automated means for content moderation | Accuracy of the automated means - Precision           | NAM Total      | 0     |                        |
| All games | 2025-01-01/2025-12-31 | Use of automated means for content moderation | Accuracy of the automated means - Recall              | NAM Total      | 0     |                        |

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### Content moderation engaged in at the provider's own initiative

| Service   | Reporting period      | Indicator                                                                                                          | Value                                                                                                                                                                             |
|-----------|-----------------------|--------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| All games | 2025-01-01/2025-12-31 | Summary of the content moderation engaged in at the providers' own initiative                                      | All of our games use an automated filter to control user-generated content instantly.                                                                                             |
| All games | 2025-01-01/2025-12-31 | Meaningful and comprehensible information regarding content moderation engaged in at the providers' own initiative | Games with chat features include a filter that checks users' messages against a list of prohibited words, preventing inappropriate texts from appearing in the chat.              |
| All games | 2025-01-01/2025-12-31 | Qualitative description of the automated means                                                                     | The filters are custom-developed for both mobile and web versions of our games. They monitor user chats, usernames, alliance names, and other relevant use cases.                 |
| All games | 2025-01-01/2025-12-31 | Qualitative description of indicators of accuracy and possible rate of error of automated means                    | The filters use a list of banned words for comparing users' inputs. The list includes various spellings, symbols, and translations to handle different languages and expressions. |
| All games | 2025-01-01/2025-12-31 | Specification of the precise purposes to apply automated means                                                     | Chat filters are employed to monitor real-time text in usernames, user messages, alliance names, and other relevant use cases across platforms.                                   |